Residential Elevators manufactures and installs a fully code compliant elevator per the ASME ANSI A17.1 National Safety Code for Elevators - Section 5.3 Private Residence Elevators.

Rule 5.3.1.4.2 (aka 3”x 5” Rule) of the above referenced code states: Clearance Between Hoistway Door(s) or Gate(s) and Landing Sill(s) and Car Door(s) or Gate(s). The clearance between the hoistway doors or gates and the hoistway edge of the landing sill shall not exceed 3 inches (76 mm). The distance between the hoistway face of the landing door or gate and the car door or gate shall not exceed 5 inches (127 mm).

Note: Concrete block / masonry shafts and some commercial metal door frames can often create Rule violations.

The 3”x 5” Rule is a code requirement. Residential Elevators takes pride in ensuring safety in the use of their equipment and as a policy wants to make sure all Builders, Architects, Developers, Owners / Users are aware of and adhere to this National Code.

This is a safety issue.